

# SOURABH YADAV

Gandhi Nagar, Indore (M.P.)

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## Objective

I would like to work in a challenging and dynamic environment to be a professional and achiever by handling meaningful and creative assignment where I can enhance my skills and potential to achieve perfection in my job through hard work.

## Experience

- **ICICI BANK**

Phone Banking Officer

31-05-2022 to 04-01-2023

I was working as Phone Banking Officer and my work is to help the customer and cross sell the products like credit card, personal Loan, EMI and general Insurance.

## Education

- **Master of business Administration (Marketing and Finance)**

Devi ahilya Vishwavidyalaya

2020-2022

- **Bachelor of Commerce**

Devi ahilya Vishwavidyalaya

2017-2020

- **Higher Secondary (12<sup>th</sup>)**

Safalta Bal vinay Mandir H S School Indore  
MP Board

2016-2017

- **High Secondary (10<sup>th</sup>)**

Safalta Bal vinay Mandir H S School Indore  
MP Board

2014-2015

## Skills

- Email Typing
- Good Communication
- Leadership
- Escalation handling

## Projects

- **AIM**

AIM is about what changes we need in our organization for better services and I Worked with my seniors in this projects and suggested many new ideas

## Languages

- English
- Hindi