

CURRICULUM VITAGE

Name: SHRINIVAS DATTATRAY BACHHU

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Professional Qualifications:

Have enrolled for “**Advanced Diploma In Computer Hardware And Network Engineering**” from Government polytechnic, Solapur and Center for Computing Technologies, Pune have successfully completed Hardware (A+), Networking (N+) and in

Skill Sets

- | | |
|-----------------------------------|---|
| • <u>Operating Systems</u> | Installation of Windows 11, 10, Windows 8.1, Windows 7, Windows XP, Windows 2008 Server, Server 2012 r2 |
| • <u>Hardware (A+)</u> | Computer Architecture, Types of Memory, Assembling, De-assembling, Troubleshooting, Formatting, CCTV Camera, Software Install & Maintenance, etc. |
| • <u>Networking (N+)</u> | Networking Concepts, Types of Networks, N/w Topology, IP Camera Configuration, Outlook, LAN Configuration, etc. |
| • <u>Software</u> | Install Autocad All Ver, MS Office 97, 2003, 2007, 2010, 2013, 2016, 2019. |

Experience:

Current:

1 . Organization: Digitronics systems, Solapur

Site : DRM Office, CRLY Solapur Duration:

From- 1 year

Designation: Technical Support Engineer

- Helping clients with regards to technical issues with our widgets .
- Answering questions from customers and prospective customers about the features and capabilities of our widgets.
 - Documentation for our website on an as-needed basis.
 - Communicating customer needs to our engineering staff.
 - Solving internet issues
 - To use diagnostic tools such as trace route
 - Setup and run servers
 - Provided functional and technical support, troubleshooting and diagnosing hardware and software problems
 - Deploy and configuring PCs, Workstations and Laptops.
 - Outlook configurations and support

2. Organization: Compux Systems, Solapur

**Site: LAXMI DRUKEN COMPONET, LAXMI HYDROLIC COMPANY, CRLY ECC Bank,
Dr. RAGHOJI HOSPITAL, MANORAMABANK, MANE BANK, DUDHPANDHRI SOLAPUR.**

Duration: From- 15 March 2013 To 10 June 2018 work

Key Designation : Technical Support Engineer, Desktop Support Engineer

Responsibilities handled:

- Outlook* configurations and support.
- install Auto CAD.
- Solving internet issues.
- Remote support.
- Printer Support.
- CCTV CAMERA Support.
- installing and configuring computer hardware, software, systems, networks, printers and scanners
- Printer problem.

3. Organization : SHRAVANI IT TECHNOLOGY, PUNE

Site : MIDC COMPANY AMC

Duration: From- 15 June 2018 to August 2021

Key Designation : Technical Support Engineer, Desktop Support Engineer

- planning and undertaking scheduled maintenance upgrades
- investigating, diagnosing and solving computer software and hardware faults
- talking staff or clients through a series of actions, either face to face or over the telephone to help set up systems or resolve issues.
- WAN/LAN/ VLAN Comprising of DSL/D-Link routers.
- Solving

EDUCATIONAL QULIFICATION

| Qualification/ Certification | Course Name | Branch/Discipline | University/ Board | <u>Year of Passing</u> |
|--|------------------------|--------------------------|------------------------------|-----------------------------------|
| T.Y.B.A | BA | ARTS | NASHIK | 2016 |
| <u>ITI COPA</u> (COMPUTER OPERATOR & PROGRAMIN G ASSISTANT) | COPA | ---- | DELHI | 2012 |
| COMPUTER Hardware & Networking | ADCHNE | ---- | Pune University | 2013 |
| HSC | HSC | ARTS | Pune University | FEB-2010 |
| SSC | SSC | --- | Pune University | MAR-2007 |

4 . Organization : TVS ELECTONICS . HYDERABAD

Site : DELL Service Engineer

Duration: From 1 sep 2020 to jan 2021

5 . Organization : OZONE INFO ENGINEERING PVT. LTD. PUNE

JOIN DATE : 21-10-2021 To 26-5-2022

Site : MAHARASHTRA STATE WAREHOUSE CORPORATION , PUNE

Key Designation : Technical Support Engineer, Desktop Support Engineer

6 . Organization : Huhtamaki PPL , HYDERABAD

Key Designation : Technical Support Engineer, Desktop Support Engineer

JOIN DATE : 1-06-2022 To STILL WORK

- Planning and undertaking scheduled maintenance upgrades
- investigating, diagnosing and solving computer software and hardware faults
- Support to all User Technical issue regarding guide & solved problems
- Daily maintain call record & multiuser issue solved
- Deployments software new & antivirus console monitoring
- Troubleshooting Desktop/Software issues & Network issues
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- Review & Monitor Incident reports & Deploy antivirus console & clients
- Desktop Maintenance & Support of Workstations, laptops,
- Managing Desktop Hardware/Software inventory & licensing
- Ownership for high priority service calls/incidents, drive resolution/escalation
- Deploy and configuring PCs, Workstations and Laptops.

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| Full Name | : SHRINIVAS DATTATRAY BACHHU |
| Date of Birth | : 21 JUNE 1987 |
| Language Known | : <input type="checkbox"/> Marathi <input type="checkbox"/> Hindi <input type="checkbox"/> English <input type="checkbox"/> Telugu |
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